



# 2023-2024 NABC® Board of Directors Elections Slate of Candidates

**NABC Q4 Board Meeting**

**November 2, 2023**

# BYLAWS OF THE NATIONAL AUTO BODY COUNCIL<sup>®</sup>, INC.

## ARTICLE V Board of Directors

### Section 6. Election.

**(a) At-Large Directors.** At least sixty (60) days prior to the Annual Meeting of the Members each year, the Nominating Committee will announce to the Members that nominations are being accepted for seats as At-Large Directors on the Board of Directors that are vacant or set to expire. At least forty-five (45) days prior to the Annual Meeting of the Members each year, the Nominating Committee shall recommend a slate of qualified candidates to the Board of Directors to fill each At-Large Director seat on the Board of Directors that is either vacant or set to expire. The slate shall be subject to the Board's review and approval. The Board of Directors annually shall submit the approved slate of At-Large Director candidates to the members for voting no less than thirty (30) days prior to the Annual Meeting and shall announce the results of such election at the Annual Meeting immediately following elections.

**(b) Past Chair Directors.** The newly elected Board of Directors annually shall appoint all qualified, eligible and interested past chairs to the Board of Directors to serve as Past Chair Directors and such appointment shall take place prior to the election of Officers. Notwithstanding the foregoing, there may not be more than six (6) Past Chair Directors. Accordingly, if more than six (6) past chairs are interested, eligible and qualified to serve as Past Chair Directors, the Board shall determine who shall serve as the Past Chair Directors.

The election shall take place at the Annual Meeting at which time all members shall have the right to vote on any matter that may come before that Meeting. Members must be present at the Meeting to vote. Proxy votes are not allowed.

# 2023 - 2024 NABC® Board of Directors Position Openings

First Name	Last Name	Company	Term Expiration	Terms Served	Election Plans	Board Position
Katie	Pharr	Nexterras	11.23	1	Running	Treasurer
Ben	Clymer, Jr.	Ben Clymer's The Body Shop	11.23	1	Running	
Brian	Driehorst	Original One Parts	11.23	2	Running	
Keith	Egan	BETAG Innovation	11.23	3	Termed Out	
Brian	Newberry	Driven Brands Collision Group	11.23	1	Resigning	
Gerry	Poirier	Independent	11.23	2	Running	
Paul	Williams	Honk for Help	11.23	1	Running	

<b>First Name</b>	<b>Last Name</b>	<b>New/ Incumbent</b>	<b>Company</b>	<b>Title</b>
Katie	Pharr	Incumbent	Nexterras	Assistant Vice President
Ben	Clymer, Jr.	Incumbent	Ben Clymer's The Body Shop	CEO
Brian	Driehorst	Incumbent	Original One Parts	Vice President, Business Development
Gerry	Poirier	Incumbent	Independent Consultant	
Paul	Williams	Incumbent	Honk for Help	VP, Business Development
Shirin	Hezar	New	Caliber Collision	Strategic Account Director
Sandi	Freeman	New	Hertz	Manager
April	Lausch	New	Faulkner Collision	Collision Director
Tom	Wolf	New	PPG	Director Strategic Accounts USCA
Mike	Lanza	New	Sherwin Williams	Sales Director-North America
Sabrina	Thring	New	Driven Brands Collision Division	COO



# 2023 -2024 NABC® Board Candidates

# BEN CLYMER, JR.

## Ben Clymer's The Body Shop

- Career Highlights:
  - Starting in the family business in 1990, from detail, Ben Clymer Jr. went in the refinish department as assistant refinish tech before becoming the lead refinisher for the company. From refinish, Ben went into accounts payable, receivable and payroll to learn the accounts and finance aspects of the company. He spent time in marketing for the company before returning to accounting and was named as CFO before becoming the company's CEO in 2019. Both Brett and Ben have been active in both the industry and communities holding status as certified I-CAR instructors for ongoing industry training, authorized California Insurance CE instructors for insurance agents to get their mandated annual CE insurance training requirements and hold numerous industry certifications.
- Industry Involvement:
  - Past I-CAR instructor, past CE Insurance instructor
  - Serve on several community nonprofit board of directors including Chamber, Community Connect, Meals on Wheels, NABC and the Benevolence Foundation where, with their partners, have transformed the lives of local families in need by providing vehicles that have been fully restored to those in need.
- Goal of Serving on the Board:
  - NABC Recycled Rides remains my focus. Love the program and changing lives!
- What Are the Other Factors for Consideration:
  - Volunteered for new working group for new program. Perhaps more collaboration with Enterprise regarding their commitment to training the next generation of techs.



# BRIAN DRIEHORST

## Original One Parts

- Career Highlights:
  - Brian's career in auto industry began in 2005 when he established the marketing department of a regional salvage auto auction company, QCSA Direct. He worked a variety of sales and operational roles, culminating with Vice President of Sales. In 2013, QCSA was sold to Copart, and shortly after he accepted a role managing auto and property salvage recovery on a global scale with AIG. This role provided valuable exposure on the inside of the claims world across multiple lines of business, and sent him to over 15 international destinations including Japan, Singapore, Malaysia, Colombia and Argentina.
  - Driehorst left AIG in late 2017 to join an upstart reconditioned collision repair parts company Original One Parts as their Vice President of Business Development. In that role, he helped foster and expand relationships with partners on both the insurance and collision repair side of the business.
  - Today, he serves as the Senior Vice President of Global Procurement for Original One Parts
- Industry Involvement:
- Goal of Serving on the Board:
- Factors for Consideration:



# SANDI FREEMAN

## Hertz

- Career Highlights:
  - I have been at Hertz for 28 years. I have worked in numerous departments within Hertz, but I have been the manager of replacement accounts in organizational sales for the past 14 years.
  - I lead a team of almost 30 who specialize in body shop and account management.
  - Before coming to Hertz I graduated from the University of Central Oklahoma with a Public Relations degree.
- Industry Involvement:
  - I am member of WIN (Women in Network) and serve on the scholarship committee and the membership committee. I also, for the first time, am on a mentoring program of WIN, where I have successfully mentored a scholarship winner. This is an amazing opportunity and I will continue to be a member and provide assistance anywhere I can for the organization
  - I am a member of the NABC Fundraising committee and the NABC Recycled Rides committees
  - I have served as the Program Manager for NABC Recycled Rides in 2020-2021
  - I co-chaired the NABC F.R.E.E. program in 2019 and 2020
  - I have helped with several CREF career fairs and will continue with CREF as opportunities arise
- Goal of Serving on the Board:
  - My goal for serving on the NABC board is to continue to bring new ideas to strengthen the organization and making a difference with all the programs that run up into the NABC. Serving on the board will help me grow in the industry and in my career. I want to use my skills to give back to this organization that I have been a part of for years and continue to save and change people's lives.
- Factors for Consideration:
  - 28 years in the rental car business and the experience and contacts that brings with it
  - I manage the NABC Recycled Rides process and paperwork for the Hertz donations
  - I also attend and help manage the Hertz involvement for the NABC golf events, giving me knowledge and experience with helping and setting up events



# SHIRIN HEZAR

## Caliber Collision

- Career Highlights:
  - I have spent much of my career in the Collision Industry, successfully working for several different organizations, including NABC's largest collision partner, Caliber Collision.
  - I have experience in leadership positions and relationship positions, which makes her a great fit to join the team.
- Industry Involvement:
  - I'm involved in many industry organizations such as WIN and regularly participates in volunteer organizations in my community. I oversee the Caliber team that manages NABC Recycled Rides and am leading the NABC Gala committee
- Goal of Serving on the Board:
  - I want to get more involved in the organization and help grow the NABC's work. I'm passionate about giving back to the industry and to those in need
- Factors for Consideration:
  - Hardworking, connected across the industry, committed to the NABC programs





# MIKE LANZA

## Sherwin Williams

- Career Highlights:
  - "I have been with Sherwin-Williams for eight years and am Sales Director of National Accounts for North America. This preceded my tenure as a Global Business Consultant and development manager. I have also created and delivered live and virtual training content to over 10,000 attendees, including SEMA, SCRS, NADA, Auto Vision Groups, etc. Co-developer of EcoLean University training courses & Collision Core Suite of tools.
  - I spent seven years with BASF in various roles. Strategic initiatives manager for special projects, Manager of Business Consulting, and a developmental team member who created launched, and deployed Advanced Process Solutions (APS).
  - I have owned and managed numerous collision centers MSOs, and managed automotive claims for a large national insurance carrier.
- Industry Involvement:
  - NABC Member, CIC Member, SCRS Member, IBIS Member, I-CAR Member
  - Volunteer with St. Jude's, Autism Partnership Foundation, Food Bank of NC, National Make-A-Wish Foundation, Little League Baseball Coach, ACPCA
- Goal of Serving on the Board:
  - After almost 40 years in the collision industry, it's time to give back. I have had an outstanding life because I follow what I love. I must share this wonderful opportunity with the masses. I have spoken and presented educational material for the last eight years on the Millennial generation and how we must understand them and how they work, act, live, and what's important to them. This must be done to continue in our industry, and equally important is letting this generation know of the wonderful life they can make for themselves. I am a high supporter of our veterans and those in need. Therefore, the Recycle Rides program is special to me. NABC is a respected organization with a long history of giving back. I want to contribute to that legacy and make a difference.
- Factors for Consideration:
  - This board seat is not a resume builder for me. My heart, soul, and passion for the industry have given me so much. I'm passionate about Philanthropy and see this seat as an opportunity to grow in that aspect of my career and life. From a practical standpoint, I am well-versed and educated in the collision space. I have managed and led large teams. I have shouldered the burden and joy of business ownership. I have spoken to and educated thousands of people. I am good at what I do because I am passionate about what I do. This board seat is a passion for me. I am industry-known and respected. I live by my word, which is my bond. I do what I say and earn the respect of my peers every day with my actions. Credibility is everything. I would be honored and respectfully ask that you accept me into this role.



# APRIL LAUSCH

## Faulkner's Collision Center

- Career Highlights:

- Led shop certification for BMW, Porsche, Tesla
- 2015, 2018, 2020 Outstanding Performance Award from BMW of North America
- 2016 Awarded Automotive News 40 Under 40
- 2016 Awarded Body Shop Business Executive of the Year
- 2016 Featured in PPG "The Refinisher" magazine
- 2017 Awarded outstanding performance award from Enterprise
- 2019 NABC Award of Distinction
- 2019, 2022 Showmanship of Excellent Award from Nationwide
- 2022 CCRC SHOP RANKED 2ND IN THE UNITED STATES BY BMW OF NORTH AMERICA
- 2022 5000TH FIRST RESPONDER RECOGNITION FOR F.R.E.E.
- 2023 Most Influential Women Award from WIN
- 2023 Alumni Service Award from Thaddeus Stevens College of Technology
- 2023 Women of Influence Award by Penn Business Journal

- Industry Involvement:

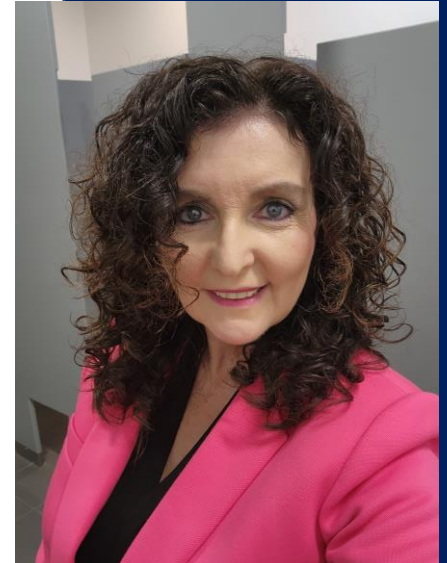
- Served on WIN Board from 2017-2020); Chair of Collision Advisory Board at Thaddeus Stevens College of Technology; Chair of Collision Advisory Board at Lancaster County Career Technology Center; Chair, I-CAR Central Pennsylvania; Member, NABC F.R.E.E. Committee

- Goal of Serving on the Board:

- April is very active member of NABC, She has done yearly NABC Recycled Rides over the years, totaling 9 vehicles so far and F.R.E.E events She has tripled the event educating the first responders. She get the OEMS involved, have cut OEM training vehicles including carbon fiber to educate the first responders how dangerous and how to cut carbon. She has had 4 events and this year will be her 5th as a EV class including BMW and Tesla. It is very important to her to educate them and take advantage of this program to do such. She feels she can bring many things to the table as a board member, since she is a member that uses our membership. She speaks to a lot of schools in her Central PA region and promote NABC school events. She would like to continue to support the NABC and she feel being a board member will support our organization goals.

- Factors for Consideration:

- She is very involved in the collision industry, bringing experience, expertise and passion for NABC. She is a dependable with a team player and strive to learn as much as possible.



# KATIE PHARR

## Nexterras

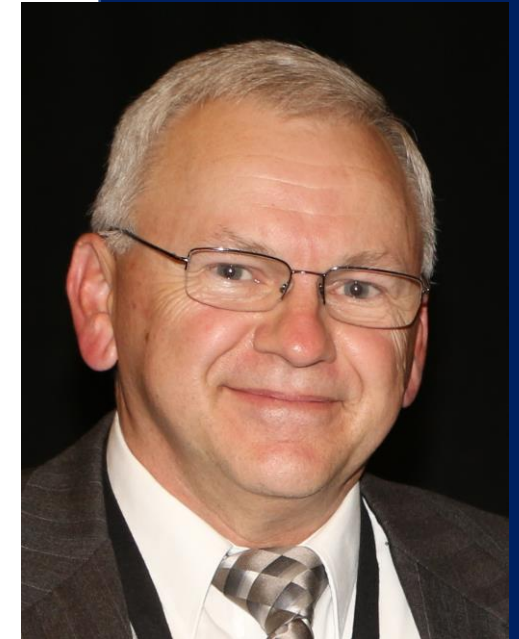
- Career Highlights
  - 18 years in the auto/property adjusting spaces with expertise in catastrophe claim servicing and repair. Core competencies in technology utilization and workflow enhancements through the use of data analysis and forecasting.
- Industry Involvement:
  - Past member of WIN, hosted regional event
- Goal of Serving on the Board:
  - To continue to serve an organization that has impacted my life so positively as well as the many communities and individuals it serves. Continue to refine our financial practices and budget protocols as well as serve on the membership committee.
- Factors for Consideration:
  - NABC and membership committee member since 2018. Board member since 2021. Served one term on the executive committee. Intimate knowledge of our membership database and structure. Comprehensive understanding of NABC history and goals for the future.



# GERRY POIRIER

## Industry Consultant

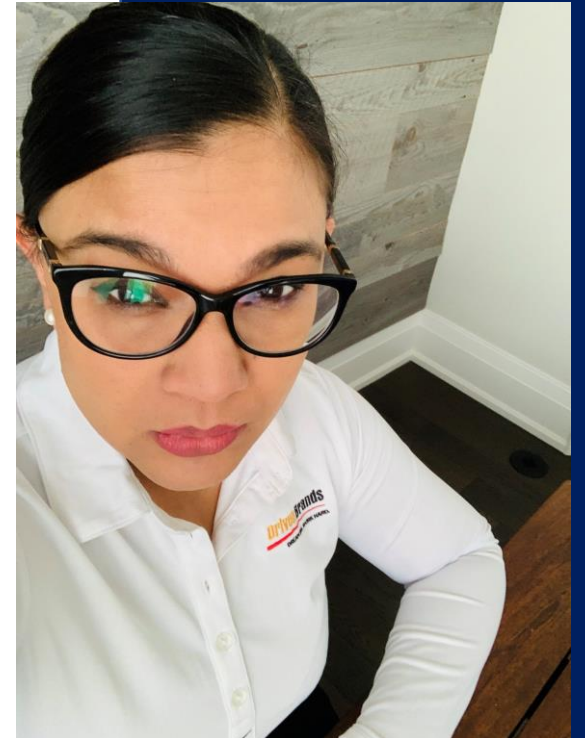
- **Career Highlights:**
  - Served as National Strategy Manager and Technical Advisor for Farmers Insurance responsible for Industry Relations and ensuring technical proficiency within the Auto Property Damage Ranks. He works closely with their direct repair program repair facilities and the award winning University of Farmers. Gerry is an active member with the Collision Repair Education Foundation, Intertek, multiple school collision advisor boards and is a current Board member of NABC. He started his career in the body shop industry and is I-CAR Platinum He has held Regional and National positions with AIG and Hanover Insurance companies
- **Industry Involvement:**
  - Past I-CAR Board Member - 1 Term; Intertek Technical Committee; Current I-CAR Membership Council Chairman; I-CAR SME; NABC Current Board Member; Member of six school (GA) Collision Advisory Boards
- **Goal of Serving on the Board:**
  - Continue to help make NABC the best organization it can be as this represents what our great industry can do for others less fortunate.
  - Provide technical support for the NABC Recycled Rides program
- **Factors for Consideration:**
  - It is always important to give back to the industry that has been a great career for me. I have a passion to do what is important to others less fortunate as well as to replenish the aging workforce in this industry by my involvement with schools.
  - I joined the board for this reason and was the fundraising chair for multiple years. I helped evolve our golf tournaments to class A events and increased our fundraising goals during that time.
  - I was extremely active in ensuring Farmers has continued to supply vehicles for the NABC Recycled Rides program and promoted the program's great internal recognition within Farmers



# SABRINA THRING

## Driven Brands

- Career Highlights:
  - CPA who has spent eight years with Driven Brands in a variety of roles -- VP Finance, CARSTAR; CFO, Paint & Collision; VP, MSO Operations, Maaco; VP, Strategy & Analytics; SVP, Revenue Operations, Paint & Collision; COO, Fix Auto USA; COO, US Collision Group; Brand President, Collision North America
- Industry Involvement:
  - CPA, WIN member and MIW winner, Board member, AIA, ICAR, Collision Repair Council Canada, SEMA Executive Women's Network
- Goal of Serving on the Board:
  - My goal of serving the board is to represent our +1000 store footprint at Driven Brands and pay it forward in our industry. Being part of a board with various backgrounds and experience to further build my network and share a platform with other industry leaders. I've always admired the efforts and intentions of NABC and was excited to participate in the NABC Recycled Rides of program at our conference later in September.
- Factors for Consideration:
  - Strong financial background
  - Scope of leadership in the industry having done various roles in my time at Driven Brands - spanning almost all functions
  - Having been mentored by other industry leaders such as Jose Costa, Michael Macaluso, Sam Mercanti, Dean Fisher.
  - Strong network of alliances
  - Philanthropic focus at Driven
  - Looking for more industry exposure and an opportunity to set the example for my talent bench and future leaders in Collision





# PAUL WILLIAMS

## Honk for Help

- **Career Highlights:**
  - Paul is the VP Business Development at HONK - a disruptive roadside assistance and towing technology platform providing fulfillment and innovative solutions for insurance carriers, fleets, OEM's amongst others. Originally from Perth in Western Australia, Paul moved to London, UK where he worked for the online auto salvage division of UK's largest insurer, Aviva. During that time Paul spearheaded an initiative in partnership with Thatcham, UK's motor research and safety body, to implement a certification for the management of recycled and remanufactured parts in vehicle accident repairs and was the first European member of the American Recycling Association.
  - As a founder of multiple automotive recycling technology businesses, Paul moved to the US to provide buyers and sellers with an efficient platform for trading salvage and end of life vehicles. It was at this time he discovered the inefficiencies of the towing and roadside assistance process, and in 2014 the desire to resolve these struggles drew him to the opportunity at HONK.
  - Paul has been at the forefront of technology adoption adjacent to the accident repair ecosystem in multiple facets, and in multiple global markets, for over 15 years..
- **Industry Involvement:**
  - NABC board member, committee chairman for NABC Drive Out Distraction
- **Goal of Serving on the Board:**
  - Bring his experience to NABC discussions that shape the future of our industry and provide a voice for the towing sector that is a key component of the accident repair process yet currently has a limited representation across NABC membership. In addition, HONK has been active in donating towing services to assist the NABC FREE program and the NABC Recycled Rides initiative.
- **Factors for Consideration:**



# TOM WOLF

## PPG

- Career Highlights:

- Started my career in the collision industry as a porter/clean up kid. Worked my way in the paint shop for nine years at a budding MSO in the later 80s and early 90s. Hired on with PPG as a technical trainer in 1994. Promoted through the ranks over the last 30 years with PPG and currently lead our strategic teams efforts.

- Industry Involvement:

- CREF – eight years on the Board of Trustees, currently 1st immediate past chair, term expires at the end of 2023

- Goal of Serving on the Board:

- To give back to an industry that has been so good to me and my family.

- Other Factors for Consideration:

- Hard work, dedication and commitment to the greater good





First Name	Last Name	Company	Title	Phone	Email
Katie	Pharr	Nexterras	Assistant Vice President	770.510.8313	<a href="mailto:kpharr@nexterras.com">kpharr@nexterras.com</a>
Ben	Clymer, Jr.	Ben Clymer's The Body Shop	CEO	951.734.4373	<a href="mailto:benjr@benclymers.com">benjr@benclymers.com</a>
Brian	Driehorst	Original One Parts	Vice President, Business Development	317.400.8244	<a href="mailto:Bdriehorst@originaloneparts.com">Bdriehorst@originaloneparts.com</a>
Gerry	Poirier	Independent Consultant		404.886.3487	<a href="mailto:jerry.poirier@comcast.net">jerry.poirier@comcast.net</a>
Paul	Williams	Honk for Help	VP, Business Development	321.213.8766	<a href="mailto:paul@honkforhelp.com">paul@honkforhelp.com</a>
Shirin	Hezar	Caliber Collision	Strategic Account Director	949-524-6865	<a href="mailto:shirin.hezar@calibercollision.com">shirin.hezar@calibercollision.com</a>
Sabrina	Thring	Driven Brands Collision Division	COO	905.516.4721	<a href="mailto:Sabrina.thring@drivenbrands.com">Sabrina.thring@drivenbrands.com</a>
April	Lausch	Faulkner Collision Center	Collision Director	720-217-8623	<a href="mailto:Alauch@faulknerollison.com">Alauch@faulknerollison.com</a>
Sandi	Freeman	Hertz	Manager	405-312-4626	<a href="mailto:sandi.freeman@hertz.com">sandi.freeman@hertz.com</a>
Mike	Lanza	Sherwin-Williams	Sales Director - North America	919.309.6639	<a href="mailto:michael.lanza@sherwin.com">michael.lanza@sherwin.com</a>
Tom	Wolf	PPG	Director Strategic Accounts USCA	925.250.4450	<a href="mailto:twolf@pppg.com">twolf@pppg.com</a>

# CANDIDATE CONTACT INFORMATION





Thank You